

## Methodology

The preparation of this review paper involved the examination of a significant number of relevant documents, a survey of all Banksia Hill employees, focus groups and meetings of detainees and staff. The Inquiry also examined CCTV footage of the event, Polair footage of the event and radio traffic.

## Meetings

A number of meetings were held with specific staff members from Banksia Hill, Hakea and Head Office. Most of these meetings were held in the two week period from 25 February to 8 March.

A number of individual meetings were held with detainees who initiated the riot as well as others relevant to specific aspects of the Inquiry.

## Employee Survey

To provide an opportunity for Banksia Hill staff to confidentially provide their views on the riot and their working life, an online employee survey was emailed to all Banksia Hill staff members. The survey covered a number of areas including their perception of personal safety and the factors that contribute to safety, the quality of the preparation for the amalgamation, the contributing factors to the riot, the level of detainee access to services after the riot, and their actions on the night of the riot.

Due to a lack of computer access for staff members stationed at Hakea Prison, hard copy versions of the survey were left with locked boxes in Units 11 and 12. Staff were provided one and a half weeks to complete the survey, either online or via the hard-copy version.

There were a total of 110 respondents to the survey. Due to length of time the survey was available, it is likely that some employees were not able to complete it due to being on worker's compensation leave or annual leave. However, the response rate was over 50 per cent for those staff who were not on leave during the survey distribution period.

A brief summary of the survey results is included in the Appendices of this Inquiry's *Management, Staffing and Amalgamation Review Paper*.

## Detainee focus groups

Five focus groups of detainees were held to enable a cross section of information to be gained about the detainees experiences prior to, during and after the riot. These focus groups were broken into:

- two groups of boys who were moved to Hakea on the night of the riot
- one group of boys who remained at Banksia on the night of the riot

- girls at Banksia Hill
- one group of vulnerable detainees.

Participants for the boys' focus groups of those 'involved' in the incident were randomly selected from the list of individuals who were transferred on the night, excluding those that had been released from custody. Participants were randomly assigned to either group. Each group had 10 participants.

Participants for the boys focus groups of those 'not involved' in the incident were randomly selected from the list of individuals who were not transferred on the night, excluding those that had been released from custody and those that were accommodated at Banksia when the focus group was held (25 February 2013). 10 detainees participated in the focus group.

All the girls in custody at the time the focus group was held (26 February 2013), participated in the focus group, whether they were there or not there at the time of the riot.

One focus group was intended to involve up to eight participants who were identified as being on 15/15 checks on the night of the riot. Some of these individuals were at Hakea Juvenile, however when selecting participants most were accommodated at Banksia, therefore only those at Banksia were selected. At the time the focus group was held (26 February) however, many of these individuals had been released from custody and therefore there were only two participants.