



Serco Acacia Prison  
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17 January 2023

Eamon Ryan  
Inspector of Custodial Services  
Office of the Inspector of Custodial Services  
Level 5, Albert Facey House  
469 Wellington Street  
Perth WA

Dear Eamon

**The Department of Justice's performance in responding to recommendations arising from coronial inquiries into deaths in custody**

Thank you for providing Serco the opportunity to provide a response to the directed review into the Department of Justice's performance in responding to recommendations arising from coronial inquiries into deaths in custody.

Please note the below response include comments relating only to those recommendations that may be applicable to Acacia Prison.

**Finding Comment**

1. It is agreed that recommendations made by the Coroner should be treated with the appropriate degree of concern, that these need to be recorded, and any progress made tracked. Going forward, any recommendations made by the Coroner pertaining to Acacia Prison will be tracked and this will be achieved by including Coronial Recommendations as a standing item to the Agenda of quarterly Acacia Prison Risk Meeting.
5. Consideration will be given to this recommendation during the next review of the relevant Acacia Prison Standing Order.
7. Serco liaises with the Department of Justice who is ultimately responsible for all matters related to infrastructure.
10. Serco has provided related training, such as working with people with FASD, and will work with the State to determine whether the State is able to provide any additional anti-social personality disorder training to staff.
11. The need for Gatekeeper training for custodial staff is ongoing and Serco is looking forward to the State re-introducing this.

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12. Thirty-one Acacia Prison staff, across all levels of seniority, have completed the Australasian Inter-service Incident Management System (AIIMS) Level II Incident training.

I trust the above comments will add value to the final report and look forward to reading it.

Yours sincerely



John Harrison  
Superintendent  
Acacia Prison

